

SHEVADA SOLUTIONS LLC

RN-Led Operations & Executive Administrative Consulting

PROFESSIONAL REPORT

RN-Led Operations:

What Every Healthcare Leader Needs to Know

A professional assessment framework for healthcare organizations, medical practices, and service-based businesses ready to build scalable operational systems.

25+

Workflows Standardized

40%

Avg Onboarding Reduction

10+

Years Healthcare Experience

3

Advanced Degrees

Shevada Tools, BSN, RN, MS Executive Leadership
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Executive Summary

Healthcare organizations that build operational infrastructure before they need it grow faster, retain staff longer, and deliver more consistent patient and client experiences. Those that wait until systems are broken spend the same investment — plus the cost of the failures that could have been prevented.

This report outlines the six operational categories that determine organizational efficiency, the most common gaps found across healthcare organizations, and the framework SheVada Solutions uses to build systems that produce measurable, lasting improvement.

Key Findings Across Healthcare Organizations

- Organizations without written SOPs spend 3-4x longer onboarding new staff than those with documented processes.
- Referral response times average 3-5 days in organizations without structured intake systems — vs. under 24 hours with proper protocols.
- Owners and providers in organizations without delegation frameworks spend 12-15 hours per week on operational tasks that should be handled by staff.
- Documentation gaps are the #1 driver of compliance deficiencies identified in state surveys across home care, assisted living, and SNF environments.
- Organizations that build operational infrastructure before scaling sustain growth more efficiently than those that attempt to systematize reactively.

The SheVada Solutions Operational Framework

Every engagement begins with a structured assessment across six operational domains. This framework was developed from 10+ years of direct healthcare experience across hospitals, SNFs, home care, clinics, and long-term care environments.

01	Client Intake Standardization of the patient/client onboarding process from first contact through scheduling confirmation. Includes intake forms, scripts, referral tracking, and 24-hour follow-up protocols.
02	Documentation Development of written SOPs for every critical workflow. HIPAA-aware documentation practices. Audit-ready records management and compliance-aligned documentation standards.
03	Communication Written escalation pathways replacing verbal handoffs. Shift change and care transition protocols. Client follow-up workflows and leadership reporting frameworks.
04	Workflow End-to-end workflow mapping and bottleneck identification. Delegation frameworks that remove the owner as the operational single point of failure. Scalable process design.
05	Scheduling Centralized scheduling systems with automated confirmation and reminder workflows. No-show management protocols. Schedule efficiency tracking and utilization optimization.
06	Business Systems CRM implementation and client management infrastructure. Staff onboarding frameworks with competency checkpoints. Performance metrics and operational reporting systems.

How a SheVada Solutions Engagement Works

Step 1	Complimentary 15-Minute Operations Review We identify your top operational bottleneck and share 1-2 quick wins you can implement immediately.
Step 2	Operational Assessment Full current-state audit across all 6 operational categories. Written report with prioritized recommendations delivered within one week.
Step 3	Engagement Launch Phase-based engagement building the systems your organization needs. SOPs, workflows, intake systems, and infrastructure delivered in structured phases.

Step 4

Ongoing Partnership

Monthly Operations Partner retainer provides embedded operational leadership, ongoing system refinement, and strategic operational support.

Investment Options

Operational Assessment	Operations Partner Retainer
\$297 - \$497	\$1,497 - \$2,500+/mo
Full audit across 6 categories. Written report with prioritized recommendations. 30-min debrief session.	Full embedded operations partnership. Systems built, documented, implemented, and managed on an ongoing basis.

Ready to Transform Your Operations?

→ Take the Free Healthcare Operations Assessment: shevada-solutions.com/free-assessment.html

→ Book a Complimentary 15-Minute Operations Review:
calendly.com/shevada-solutions-info/complimentary-15-minute-operations-review

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